



 WELCOME TO CONVENIENCE

# Getting your prescriptions has never been easier.

If you take prescribed medications regularly, you can have them delivered right to your door! You can get up to a 90-day supply. Get started today at [www.medimpact.com](http://www.medimpact.com). A one-time registration allows easy access to the portal or mobile app. Our app is available in the Apple App Store and Google Play.

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MedImpact Direct Mail<sup>®</sup>, LLC, offers customized delivery service for your maintenance medications – the ones you take regularly for chronic or long-term conditions. We give you flexibility in how your prescriptions are ordered, and where they are delivered.

## Our Online Tools Allow You To:

- Order new prescriptions or transfer from retail pharmacy.
- Refill mail-order drugs or renew expired mail prescriptions.
- Review estimated copay amount, last order status, and date for next refill.
- Get reminders and alerts via phone call, email or two-way text.
- View and sort your list of mail-order drugs.
- Manage account information.
- Make payments (if applicable).

If you have questions, please call us toll-free at 1-855-873-8739 (TTY dial 711). Customer Service Hours Monday-Friday 8 am to 8 pm and Saturday 9 am to 5 pm Eastern Standard Time. See more information or download a prescription order form anytime at [medimpact.com](http://medimpact.com).

## Getting Started

Register online at **medimpact.com** to get started. We will need some information, including your allergies, medical conditions, contact information and shipping address. You will need a 90-day-supply prescription for your first custom delivery order. If you choose to have your order shipped via standard delivery, you should receive your prescription within 10 days from the date we receive your order.

We are committed to patient safety. When we receive a new prescription directly from your doctor without your prior consent, we ask you to confirm the need for the shipment by text message, email or phone call. Set your notification preferences by signing in to **medimpact.com** or our mobile app. We are always improving your digital experience. Check our portal or app for the newest details.

### You have three options to start your prescription with us:

